



Applicants Registering on My Bield



Access the log in page: <https://customer-portal.bield.co.uk/login>

Click on “Don’t have an account”:

https://customer-portaltest.bield.co.uk/login

ELD
BE

Sign into your account

Email Address

Password

Sign In

[Forgotten your password?](#)

[Don't have an account?](#)

Contact Us
General: 03000 132 162
Repairs: 03000 132 162
info@bield.co.uk

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Careers
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HAPPY TO TRANSLATE

BIELD
FREE TO BE

f in y

Click on “No, I am not currently a tenant of your organisation”:

Do you currently rent a property from us?

Yes, I am currently a tenant of your organisation

No, I am not currently a tenant of your organisation

Sign into your account

Email Address

Password

Sign In

[Forgotten your password?](#)

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Enter all your personal details, create an appropriate password (it must be at least 12 characters long, contain upper and lower case letters, a number and a special character), tick the "I'm not a robot" box and click Register:

Enter Registration Details
*Please complete all mandatory information marked with a **

Date of birth *
01/01/1945

Title
Mr

First name
Joe

Surname *
Bloggs

Phone *

Mobile
07777000754

Home

Address *

Building Number *

Address *

Building Number *
123

Building Name *

Street *
Springfield Gardens

Address Line 2

Town/City *
Edinburgh

Post Code *
EH7 9AL

Email *
hibola8886@confmin.com

Confirm email *
hibola8886@confmin.com

Password *

Back to Top



Password *

Confirm password *

Secret question *

What was the name of your first pet? ▾

Secret answer *

Jinky

 I'm not a robot



Register

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You will now see “Registration Successful” on the screen and a message alerting you to activate your account within the email link you have been sent:



Registration Successful!

Registration Confirmation



Thank you for registering with the Bield Customer Portal. You have been sent an email containing a link where you can activate your account.

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Check your inbox for the registration confirmation email. (You may need to check your Spam/Junk inbox.) To access your My Bield account click on the link in the email:

Customerportal@bield.co.uk Date: 25-09-2026 10:24:07

Subject: My Bield- Registration Confirmation

Thank you for registering for My Bield

Dear Joan

You have successfully registered with My Bield with the following email address:

dedabok210@art2mart.com

Please click the link below to log into your account:

<https://customer-portaltest.bield.co.uk/Index>

Kind Regards

My Bield Team

This email has been scanned for email related threats and delivered safely by Mimecast.

Bield Housing & Care
Registered Office: 79 Hopetoun Street, Edinburgh, EH7 4QF
Tel: 0131 273 4000 Fax: 0131 557 6327
www.bield.co.uk

Sign in to My Bield by entering the email address and password you used to register, and then click on Sign In:



Sign into your account

Email Address

Password

[Forgotten your password?](#)

[Don't have an account?](#)

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1.0 Final	Angela Pratt / Elizabeth Rogers	20/01/25	Final Version	Approved
1.1 Draft	Angela Pratt / Elizabeth Rogers	25/09/26	Amendment to 1.0 Final	Amendment
2.0 Final	Angela Pratt / Elizabeth Rogers	01/10/26	Final Version	Approved